

DECLARATION FOR PATENT APPLICATION

As the below named inventors, we hereby declare that:

Our residence, post office address and citizenship are as stated below next to our names.

We believe we are the original, first and joint inventors of the subject matter which is claimed and for which a patent is sought on the invention entitled: **SYNCHRONIZATION OF AGENT SKILL DATA**, the specification of which is attached hereto.

We hereby state that we have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above.

We acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, Sec. 1.56(a).

We declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of first inventor: **Christopher J. Allen**

Inventor's Signature _____

7/9/03
Date

Residence: **Aurora, Colorado**

Citizenship: **US**

Post Office Address: **6222 South Quemoy Court, Aurora, Colorado 80016**

Full name of second inventor: **Beth S. Miles Barry**

Inventor's Signature _____

Date

Residence: **Corte Madera, California**

Citizenship: **US**

Post Office Address: **520 Manzanita Avenue, Corte Madera, California 94925**

Full name of third inventor: **Ervan D. Rodgers**

Inventor's Signature _____

Date

Residence: **Lansing, Michigan**

Citizenship: **US**

Post Office Address: **6521 French Creek Drive, Lansing, Michigan 48917**

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Full name of second inventor: **Beth S. Miles Barry**

Inventor's Signature *Beth Miles Barry* _____

July 9, 2003
Date

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